



# GO DIGITAL – keep safe

GPs, Specialists & Allied Health Professionals will be able to bulk-bill or private-bill **PHONE OR VIDEO CONSULTATIONS** with patients as of 30 March in a bid to help contain the rapid spread of coronavirus

## WE ARE TELEHEALTH READY!

### 1 COMPLETE REQUEST FORM

Using your PC or phone complete the editable request forms provided by Hunter Imaging Group, Castlereagh Imaging Group and Coast Medical Imaging (*available on website*). **No Signature required \*NEW UPDATE**

THE ONLY INFORMATION REQUIRED IS AS FOLLOWS:

- Name of person making the request
- Provider number
- Name or Address of Medical Practice
- Description of diagnostic imaging service being requested

In addition, sufficient information to identify the patient and a phone number is required.

### 2 SEND REFERRAL REQUEST

EXPRESS UPLOAD (photo or scan) of referral via [Hunterimaging.com.au/express](http://Hunterimaging.com.au/express)

OR EMAIL referral to local Dr Direct team  
[hig.doctordirect@sonichealthcare.com.au](mailto:hig.doctordirect@sonichealthcare.com.au)

### 3 PATIENT APPOINTMENT BOOKED

Your patient will be personally phoned by us with your request in hand and we will arrange the next best available appointment and location. All Covid19 safety questions and procedures will be adhered to.

### 4 REPORT AND IMAGES SENT

The radiologist report and digital images will be delivered via your preferred nominated method

- Auto download to your patient management software
- Inteleviewer or Inteleconnect
- HIG Connect App
- Sonic DX

## OUR HOPE IS TO BE SUPPORTING YOUR SERVICE TO DELIVER ONGOING CARE

Following advice from the Department of Health, we are providing an important update on the requirements for what information is mandatory to be contained on request forms.

The government has announced their "move to the third stage of telehealth, allowing additional calls from home by those doctors who themselves may be vulnerable or immuno-compromised."

It has been confirmed that the relevant regulations **do not** require request forms for Diagnostic Imaging to be signed by the requesting clinician.

It has also been confirmed that regulations allow for requests to be made electronically (i.e. via email, fax, sms etc.)

We are well set-up and prepared for the new world of telehealth and will continue to deliver a comprehensive range of imaging services through the pandemic.



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